



## Video Conferencing & Event Support Services

**CHR**

# VC and Event Support Services

- ✓ Onsite VC Support
- ✓ Decommission and Implementation
- ✓ Onsite Event Support



# Onsite VC Support

- ❖ Administer Room Supervision:
  - Conference Room Sweep Scheduling
  - Break/Fix Support and Ticketing
  - Support Move, Adds and Changes
  - System Configuration
  - System Monitoring
  - Executive Support
  - Training
- ❖ Digital Signage Support:
  - Hardware
  - Applications



# Decommission VC Hardware

- ❖ Remove existing Video conferencing units:
  - Video Conferencing Hardware
    - Codecs, Cameras, Touch Panels, Monitors
  - Conference Room Associated Cabling and Peripherals



# Implement and Configure VC Hardware

- ❖ Install, configure and commission new conferencing units:
  - Cisco Products
    - 8800 Series
    - DX70, DX80
    - SX10, SX20, SX80
    - MX200, MX300, MX700, MX800
  - Polycom RealPresence
    - Group 310, Group 500, Group 700, Group Convene
    - Trio 8800
    - CX5100, CX5000, CX3000, CX600, CX500, CX300, CX100
- ❖ Install Conference Room Associated Cabling and Peripherals:
  - TVs/Monitors
  - Cameras
  - Microphones
  - Touch Panels
  - Digital Whiteboards
  - Digital Signage

# Cisco Collaboration Room Portfolio

MX200, MX300, MX700, MX800, SX10, SX20, SX80



**MX200 G2** - 42"



**MX300 G2** - 55"



**MX700** - 55"



**MX800** - 70"



**Quiet Room**

**Small Room**

**Medium Room**

**Large Room**

**Training-/Board Room/  
Auditoriums**



**SX10**



**SX20**



**SX80**

## Cisco 8800 Series



**Infoworker**  
(8811, 8841, 8845,  
8851, 8861, 8865)



**Manager, Executive,  
Administrative**  
(8851, 8861, 8865)



**Teleworker**  
(8811, 8841, 8845,  
8851, 8861, 8865)



**Deskless Worker**  
(8811, 8845, 8851,  
8861, 8865, 8821/EX)



**Customer Care**  
(8841, 8845, 8851,  
8861, 8865)



**In-Campus Mobile**  
(8821/8821-EX)



**Audio Conferencing**  
(8831)

## Cisco DX Series

DX70, DX80



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# Polycom RealPresence Products

Group 310



Group 500



Group 700



Trio 8800



Group Convene



CX5100



CX3000



CX600



CX500



# Onsite Event Support

- ❖ AV/VC support for Events, Training Sessions, and All-Hands
- ❖ Offsite & Remote Event Support
- ❖ Preproduction Planning and Event execution
- ❖ Setup and Tear Down for Live Productions
- ❖ Multimedia Production (Live and Post)
- ❖ AV/VC Equipment Configuration and Troubleshooting
- ❖ Training Room Maintenance